Services Update

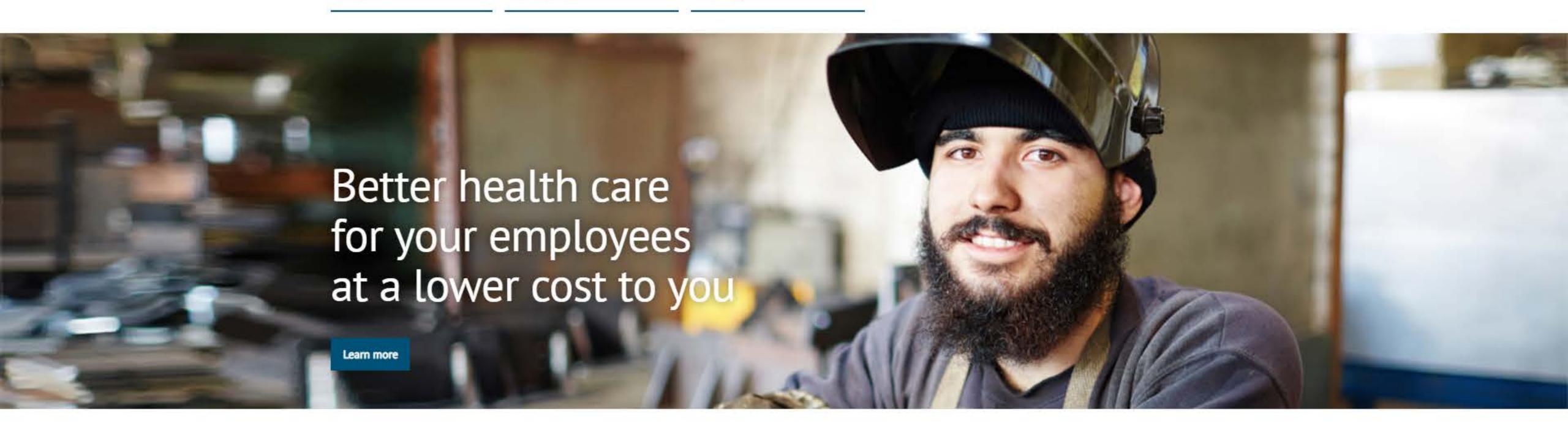
Networks

To better serve our patients during the spread of COVID-19, we're temporarily adjusting our resources to focus on critical areas. Read more.

High Performing

& Services

Keeping Employees Healthy



### The Advocate Aurora Advantage

You're looking for a proven approach to lower your medical trend and keep your employees healthy. We understand. For more than 20 years, we've done just that by identifying risks, using clinical practices and coordinating care in a fully integrated network.



We schedule an initial consultation to

unique to your employee population and

identify your goals and learn what's

industry.

We Listen

>

We Learn

We analyze your data to develop a risk

profile for your employees, and identify

integration can help slow the growth of

health care costs and improve health.

areas where intervention, coaching,

disease management and clinical

We create a flexible, targeted health management plan that will help you manage your trend and promote a healthy workplace.

We Advise



We Partner

Together, we implement a cost-effective, customized solution to improve employee health and productivity while slowing the growth of health care costs. Then we track performance on key metrics outlined in your health management plan.

**Get Started Today** 

Explore a variety of solutions to help you maintain and improve the health and wellness of your employees.

Contact Us

Contact Us

## Our Programs & Services

Advocate Aurora Employer Solutions offers a full range of services to help you maintain and improve the health and wellness of your employee population. We'll match your unique needs to our portfolio of innovative products and services. Then we'll partner with you to implement a solution that's right for you, your employees and your bottom line.



## High Performing Networks

To slow the growth rate of health care costs the way we have for employers like you, you have to get your employees the right care at the right time. That's where our fully integrated medical system that's committed to continuous clinical improvement comes in. We've helped employers like you keep their cost trend significantly below the state and national average.

Tell me more



Employee Assistance Program (EAP)

You want your employees to be healthy, focused and engaged while remaining productive on the job. We've designed the Advocate Aurora Employee Assistance Program to partner with you to ensure employees can handle any challenge, from child care needs to marital conflicts and beyond.

Tell me more



Employer Clinics

A healthier workforce is more productive and can help reduce health care costs. The Employer Clinic provides primary and preventive care services to employees at the workplace through access to an advanced practice

Tell me more

provider.



A well workplace is a better, more productive workplace.
We offer a variety of comprehensive work-site wellness
strategies that will meet your employees' needs, produce
results and help lower health care costs.

Tell me more



The health of your employees directly affects the health of your business. That's why Advocate Aurora Occupational Health Services offers comprehensive program to prevent problems, manage outcomes, comply with regulations and ensure the continuing good health and productivity of your employees. The result is innovative solutions for a healthier, safe workforce and increased productivity for your business.

Tell me more



Hiring and retaining top talent is an important part of your business. The Advocate Aurora Executive Health Program offers your top management a premier, customized health care experience.

Tell me more

Our 2019 Value Story highlights how Advocate Aurora Health is advancing population health and transforming the health care industry. Read how we're helping more people live well.

Learn More

## Learn More

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Our Programs & Services
Keeping Employees Healthy
Contact Us

Compliance and Integrity

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Notice of Non-discrimination

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Learn what to do if you think you've been exposed to COVID-19. Stay up to date with our Resource Center.

To better serve our patients during the spread of COVID-19, we're temporarily adjusting our resources to focus on critical areas. Read more.

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High Performing Networks

Services Update

Programs & Services Keeping Employees Healthy

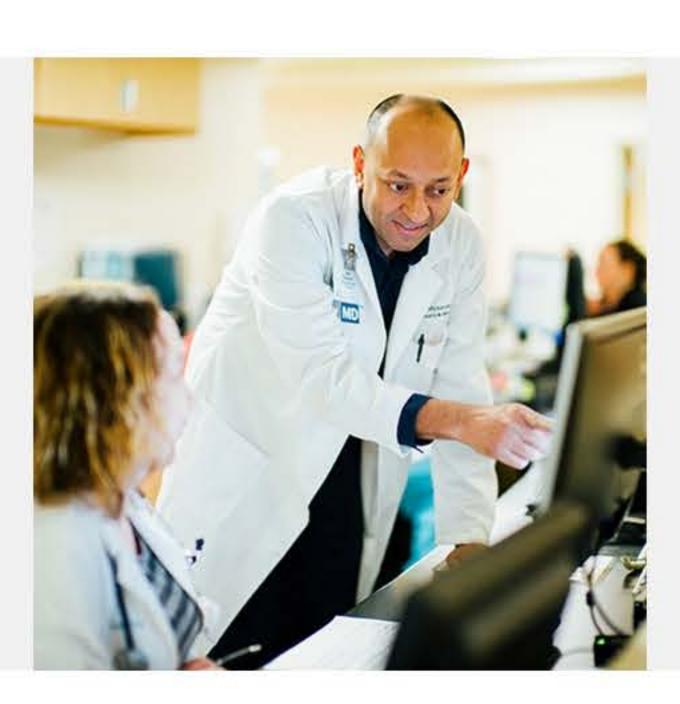
Home / High Performing Networks

## High Performing Networks

### Award-Winning Care Management

As an employer, you want flexible health care solutions that promote employee health while reducing company costs. Our award-winning care management initiatives and fully integrated medical system make it possible.

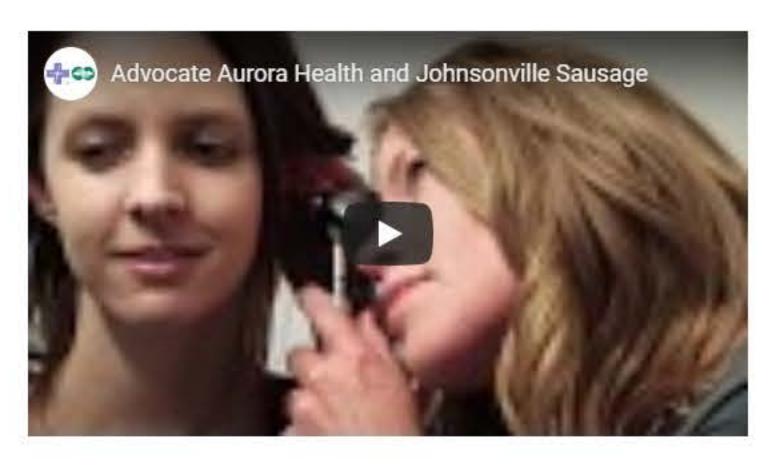
Find Out More



## Helping Employers Find Successful Solutions

Advocate Aurora Health and Johnsonville Sausage

Johnsonville Sausage has been partnering with Aurora Health Care for more than 20 years to put their employees first and save on overall health care costs. They offer an on-site clinic, wellness center and personal trainer, as well as wellness programs to employees and family members through their Well Priority health plan.











Advocate Aurora Health and Johnsonville Sausage

Kettle Moraine School District

Russ Darrow Group Goodwill Industries of North Central Wisconsin

Contact Us

Get help maintaining and improving the health and wellness of your employees at lower cost to you.

## Offering Flexible Solutions

Overview

Whether your business is looking to improve coordination of care within your existing plan, or participate in our fully integrated network, it's easy to take advantage of all Advocate Aurora has to offer - including the medical expertise of the nation's 10th largest not-for-profit health system.

Integrated Provider Network

We offer you all the benefits of a fully integrated medical community. Your employees will have care coordination between their primary care physicians to providers, specialists, lab services, inpatient and hospital services, pharmacies and home health services. All services are linked through our electronic health record system to provide a complete picture of their treatment plan. This improves the experience and eliminates duplicate tests and services.

Care Coordination & Population Health Management

Your employees will receive support from our care management team, nurse navigators and on-site nurse case managers, to get the health care services they need based on their personalized risk profile.

Financial Solutions to Lower Trend

Our comprehensive approach focuses on developing effective solutions for specific health risks of your employer group using claims analyses to benchmark the group against average and best-practice standards. These individually underwritten solutions can include not-to-exceed trend limits.

Advocate Aurora Health has demonstrated that health costs can be lowered by coordinating care in a fully integrated medical. network committed to continuous clinical improvement. We have helped employers reduce their per-member-per-month costs and kept their trend significantly below the state and national averages. These savings are now available to you, regardless of size, through Advocate Aurora's High Performing Networks.

## Learn More

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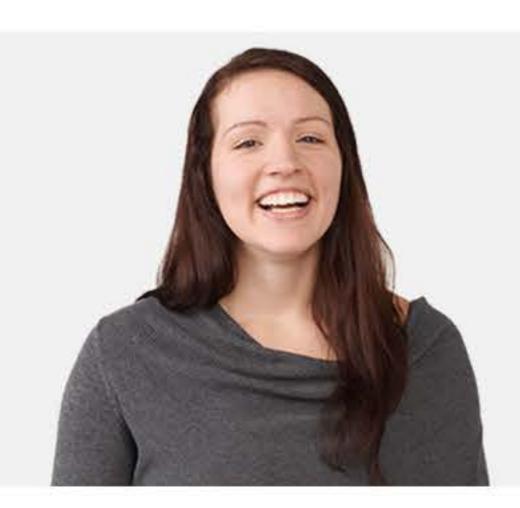
Programs & Services Keeping Employees Healthy

Home / Programs & Services

## Our Programs and Services

## Services Created With You and Your Employees in Mind

Advocate Aurora Employer Solutions offers a full range of services to help you maintain and improve the health and wellness of your employee population. We'll match your unique needs to our portfolio of innovative products and services. Then we'll partner with you to implement a solution that's right for you, your employees and your bottom line.



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Tell me more

We offer a full range of employer solutions to help you maintain and improve the health and wellness of your employees.

Contact Us



**Employee Assistance** Program (EAP)

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Tell me more



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Tell me more

your business.



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Networks

Keeping Employees Healthy

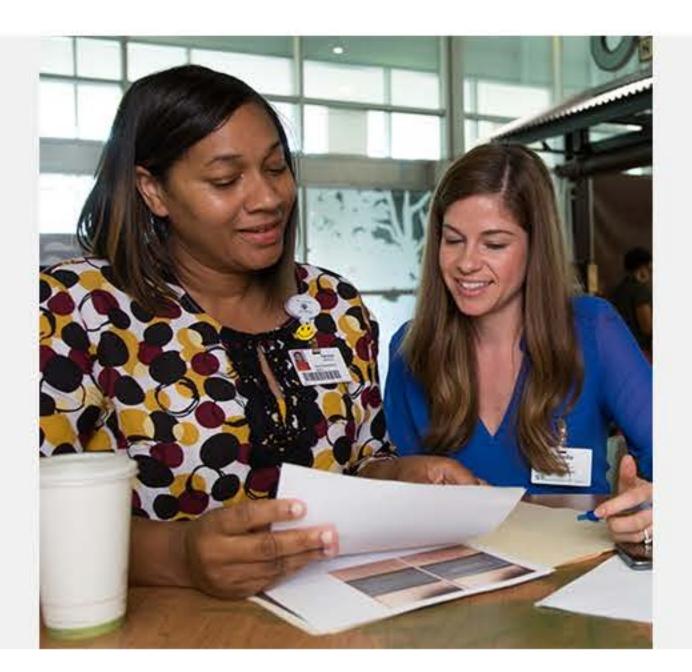
Home / Programs & Services / Employee Assistance Program

## Employee Assistance Program

Programs & Services

### Proactively Keeping **Employees Productive**

You want your employees to be healthy, focused and engaged while remaining productive on the job. We've designed the Advocate Aurora EAP to partner with you to ensure employees can handle any challenge, from child care needs to marital conflicts and beyond. We offer confidential, cost-effective services and make it easy for your employees to connect with the right resources, wherever they live in the United States.



Contact Us

#### **Employee Services**

Service models include up to 3 or 6 telephonic or in-person counseling sessions per issue. Employees and family members have access to masters-prepared counselors 24/7. Traditional issues discussed in EAP include:

- Stress, Anxiety & depression
- Relationship / marital concerns Alcohol or other drug abuse
- Parenting / family concerns And more...

#### Our Work/Life balance services include:

- Legal consultations
- Mediation services Financial consultations
- · Child care referrals and resources
- Eldercare referrals and resources
- Adoption information K-12 and higher education resources

#### We also offer a number of behavior change coaching topics, including:

- Healthy Lifestyle Healthy weight
- Tobacco cessation
- Anger management
- Coping with stress

### **Employer Services**

As an Advocate Aurora EAP customer, your dedicated account executive will consult with you on:

- Supervisory referrals
- Workplace wellness programs
- Drug and alcohol awareness Policy review
- · Return-to-work meetings

Your account executive will also provide the following services and resources at no additional cost:

- Full training curricula
- Program promotional materials
- Utilization reports
- Quality assurance evaluations
- 24/7 crisis response services

#### Student and Family Assistance Program

Behavioral Health

Management

Developed specifically for school districts, our Student and Family Assistance Program provides the same high quality EAP services for students and families of the school district including:

- Telephonic or in-person confidential counseling
- Behavior Change Modules for students Marijuana Use
  - Rethinking Drinking Anger Management for Kids
  - Anger Management for Teens
- Life balance services
  - Legal consultation Financial consultation
  - Mediation consultation Child care information and referral
  - Eldercare information and referral Adoption information and referral
- Administrative consultation Administrative referrals

Family education programs

Ongoing communication to designated staff

SFAP overview training for staff and faculty

## Training

When acute levels of care are needed, we will determine medical necessity, monitor the plan of care and collaborate with the facility to develop an aftercare plan that includes telephonic support calls. Active case management can help reduce readmissions and help people maintain behaviors that manage their illness. BHM services include:

- Utilization Review
- Care Transition Case Management

### Investing in High Quality **EAP Services Pays Off**

At any given time, 1 of every 5 workers is experiencing personal problems serious enough to interfere with job performance.

- Compared with other workers, these employees: Cost businesses an average of 1/3 of their salaries in lost productivity.
- Have rates of absenteeism that are up to 16 times higher than average. Have 4 times as many on and off the job accidents.
- Account for 3.5 times as many health benefit claims. Additional statistics for troubled employees:





Untreated Depression costs the U.S. Economy Family issues & personal needs account for almost more than

\$42 Billion in absenteeism and decreased productivity. of unscheduled absences.

55 Million workdays lost annually.

half of the

## Learn More

Advocate Aurora Employer Solutions offers a full range of services to help you maintain and improve the health and wellness of your employee population. We'll match your unique needs to our portfolio of innovative products and services. Then we'll partner with you to implement a solution that's right for you, your employees and your bottom line.

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Programs & Services Keeping Employees

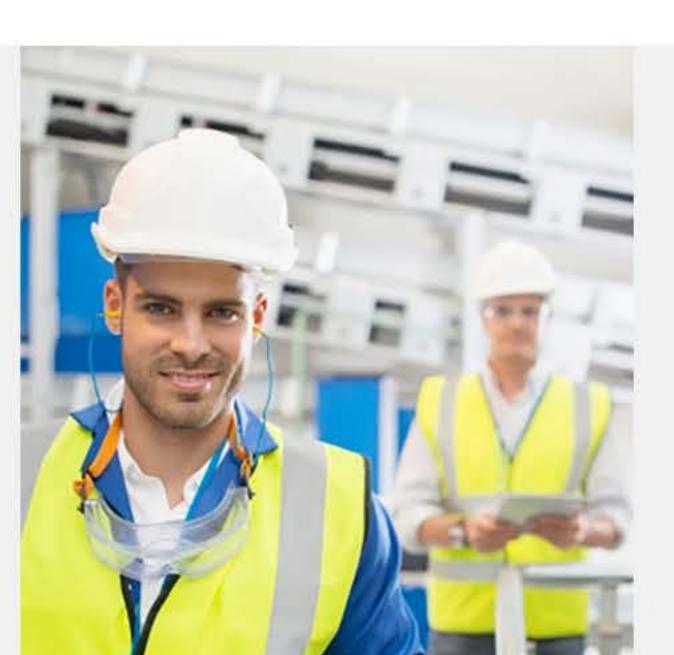
Healthy

Home / Programs & Services / Occupational Health Services

## Occupational Health Services

## Your Business Has Options

You have access to a comprehensive occupational health network throughout Wisconsin and Illinois and the expertise of one of the nation's largest health systems — and chances are there's a location near your business.



Contact Us

Advocate Aurora Occupational Health's business is to take care of employers and their employees. Our patient-centered approach makes sure that employees who become injured or ill from work-related events are treated with best practices, their care is managed effectively, and they are returned to work as quickly and safely as possible. We believe that a team approach with the employee, employer and the provider leads to the best outcome.

We help employers hire and keep a healthy and safe workforce. Our pre-placement physicals, drug screens and ADA-compliant functional job testing ensure you hire the right candidate. Specialized occupational health providers and sales staff will help you understand and comply with OSHA, DOT and CDC regulations.

We have 23 sites dedicated to occupational health services. Our providers are certified in DOT exams and all of our technicians are certified in drug screen collections, breath alcohol testing, spirometry and hearing screening. Our case managers are registered nurses.

## Occupational Health Locations

Whether you're in need of DOT physicals, drug/alcohol screenings, physical exams or workers' compensation case management, our certified providers can help. With 36 occupational health centers across across Illinois and eastern Wisconsin, your current and future employees will enjoy convenient access to quality occupational health services.

Aurora Manitowoc Clinic - Manitowoc	Aurora BayCare - Voyager	Aurora BayCare Health Center-We
4100 Dewey Street	3237 Voyager Dr.	Mason
Manitowoc, WI 54220	Green Bay, WI 54311	2253 W. Mason St.
920-686-5732	920-468-8288	Green Bay, WI 54303
		920-327-7300
Aurora Health Care - Sturgeon Bay	Marinette Menominee Clinic	Aurora Sheboygan Clinic
1910 Alabama Street	3130 Shore Dr.	2414 Kohler Memorial Dr.
Sturgeon Bay, WI 54235	Marinette, WI 54143	Sheboygan, WI 53081
920-746-7200	715-735-4673	920-459-1459
Aurora Health Center - Plymouth	Aurora Health Center - Oshkosh West	Aurora Health Center - Neenah
2600 Kiley Way	855 N Westhaven Dr.	1136 Westowne Dr.
Plymouth, WI 53073	Oshkosh, WI 54904	Neenah, WI 54956
920-459-1459	920-303-8800	920-720-8066
Aurora Health Center - Fond du Lac	Aurora Health Center - West Bend	Aurora Health Center - Hartford
210 Wisconsin American Dr.	205 Valley Avenue	1640 E. Sumner St.
Fond du Lac, WI 54937	West Bend, WI 53095	Hartford, WI 53027
920-907-7240	262-338-5388	262-670-4350
Aurora Health Center - Port	Aurora Health - Northwest	Aurora Health Center - Miller Par
Washington	7878 N 76th St.	Way
1777 West Grand Ave.	Milwaukee, WI 53223	4111 W Mitchell St.
Port Washington, WI 53074	414-586-5704	Suite 300A
262-268-6610		Milwaukee, WI 53215
		414-385-8800
Aurora Health Center - Franklin 4202 W. Oakwood Park Ct.	Aurora St. Luke's - New Berlin 14555 W National Ave.	Aurora Health Center - Waukesha W231 N1440 Corporate Court
Suite 330	Suite 195B	Waukesha, WI 53186
Franklin, WI 53132	New Berlin, WI 53151	262-896-6075
414-855-2850	262-827-3290	
Aurora Wilkinson Medical Clinic	Aurora Health Center - Burlington	Aurora Medical Center - Lakeland
1284 Summit Ave.	248 McHenry St.	W3985 County Rd NN, Hwy NN
Oconomowoc, WI 53066	Burlington, WI 53185	Elkhorn, WI 53121
262-560-3700	262-767-8100	262-741-2014
Aurora Medical Center - Kenosha	Aurora Health Center - Racine	
10400 75th St.	8400 Washington Ave	
Kenosha, WI 53142	Racine, WI 53406	
262-948-7031	262-884-4051	

Find A Location - Illinois

Department of Transportation (DOT)
Physicals

are familiar with DOT exam requirements. To find a location near you that offers these services, contact us. We provide the following types of examinations:

All of our providers are certified to perform DOT physicals. In addition, our technicians are certified to provide DOT drug testing and

- Federal Motors Carrier Safety Association (FMCSA) Federal Aviation Administration (FAA)
- Maritime Administration/U.S. Coast Guard (USCG) Federal Transit Administration (FTA) Federal Railroad Administration (FRA)

Pipeline and Hazardous Materials Safety Administration (PHMSA)

Drug Screening and Breath Alcohol Testing (BAT)

A drug-free workplace benefits your employees and your company in several ways. It creates a safer work environment and improves job performance and productivity. It also reduces workers' compensation costs. We will help you design screening programs for a drug-free workplace, including pre-placement, reasonable cause, post-accident

and random drug testing. Post-accident testing is also available in Advocate Aurora's emergency departments and urgent care and walk-in clinics. We offer:

 Certified drug and alcohol technicians Certified Medical Review Officer (MRO)

Hazardous Materials (HazMat)

- · Extended hours of collection Drug and alcohol consortium services
- DOT supervisor training sessions through our Employee Assistance Program Substance Abuse Professional (SAP) assessments through our Employee Assistance Program

## Types of Testing

Our drug and alcohol screening programs are based on federal regulations. We offer: Urine drug screening – DOT and non-DOT Rapid drug testing

Hair collection

· Breath alcohol testing

## Clinic

International Travelers'

We can prepare your employees for travel to a tropical area or developing country. Providing more than just a list of required vaccinations, we help reduce your employees' risk of illness or accident.

During a personalized travel consult, employees receive valuable information for their health and safety, as well as updated health and travel advisories specific to their destination(s). The employee will receive information, medication and immunizations to avoid diseases such as:

- Dengue fever Hepatitis Malaria
- Meningitis Traveler's diarrhea

Cholera

 Typhoid Yellow fever

Find A Location - Wisconsin

consult at least two months before departure.

The clinic is available for business, educational, humanitarian or vacationing travelers. Travelers are advised to schedule their

Find A Location - Illinois

## Medical Surveillance and Specialty Examinations

Medical surveillance programs include: · Respiratory clearance examinations Respiratory questionnaire

We provide comprehensive programs that meet the requirements of federal and state workplace regulations.

 Respiratory physical exam Spirometry All Spirometry Technicians have completed the NIOSH Spirometry Certification course

- · Audiometric screening All technicians are CAOHC (Council for Accreditation for Occupational Hearing Conservation) certified
- Bloodborne pathogen exposure evaluation and management HazMat and HAZWOPER exams

## Specialty Examinations

These exams are designed to determine capacity to work, physical ability, causation and recommendations for delayed recovery: Independent Medical Examination (IME) provides a second opinion in cases of delayed recovery, which involves medical record review, history, physical exam, interview of patient and additional testing as indicated.

- . Fit for Duty exam helps determine an employee's ability to return to work, usually following a long period of not working. It can be used for work-related or non-work-related injuries and illnesses. The exam involves a physical exam, record review and appropriate additional testing. . Disability Evaluation evaluates and quantifies the degree of disability for a Permanent Partial Disability rating. It can be used for work-related or non-work related injuries and illnesses. The exam involves a physical exam, record review and appropriate additional testing.

# Physical Examinations

We'll help you build the components of a physical examination to best meet your needs and ensure that you hire the right person for every job. Exam components available: · Medical history and physical examination

 Vital signs Hearing screen Vision testing

- o Color Peripheral Near and far
- Drug testing
- Immunizations Tuberculosis testing Lab work
- Injuries at work drive up costs in several ways, including through lost productivity, increased medical costs and higher workers'

Pre-placement functional testing (ADA compliant)

### Injury Treatment and Case Management

Workers' Compensation

If an employee gets injured, you want him or her to choose a provider with a dedicated staff who understands how to diagnose, treat and manage work injuries and illnesses, and is very familiar with relevant regulations and laws. About Advocate Aurora Occupational Health

· Our clinics are dedicated to the practice of occupational health. Our providers and support staff understand how to

## determine causation and recognize implications for workers' compensation laws. They know how to diagnose and treat

High Performing Networks

occupational injuries and illnesses and help employers comply with applicable federal and state laws and regulations – such as the Americans with Disabilities Act and OSHA - as well as regulations adopted by state and federal regulatory agencies. Our case managers are registered nurses who follow up on all after-hours injuries treated in Advocate Aurora's emergency departments as well as in our urgent care and walk-in clinics. · Case managers track your employee's workers' compensation case from start to finish and facilitate open communication channels between patient, employer, provider and carrier to return the patient to work. Our close partnership with Advocate

Aurora Rehabilitation Services' Work Specialty Programs also ensures a high return-to-work rate.

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